

## Personal Data Processing Policy

We are the company **Gauchitto s. r. o.**, with its registered office at **Krížna 4085/20, 811 07 Bratislava - Staré Mesto**, ID No. (IČO): **57 340 951**, registered in the Commercial Register maintained by the District Court **Žilina**, Section **Sro**, Insert No. **89421/L**, e-mail: **info@gauchitto.sk**. We operate an e-shop on the website <https://www.gauchitto.sk/>.

When selling goods and operating our website, we process certain personal data. The processing of personal data is primarily governed by Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("**GDPR**").

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### I. Processing of Personal Data

#### A. Processing of personal data in case of using the contact form

If you contact us in connection with our products and services, we will work with your contact details that you provide to us, primarily through the contact form.

These are personal data in the scope of: **name, surname, e-mail, phone number, delivery address**.

**For what reason?** Based on the sent personal data, we will subsequently contact you in connection with our offer of goods.

**On what legal basis?** This is processing based on **Article 6(1)(b) GDPR** – performance of a contract, or taking steps prior to entering into a contract at your request. If you do not provide us with these personal data, we will not be able to communicate with you for the purpose of concluding a contract for the delivery of our goods or provision of our services.

**How long will we process the personal data?** Unless we establish further cooperation, we will process your personal data for a maximum of **10 years** from our last communication.

#### B. Processing of personal data in case of purchase

If you purchase from us, we will work with the personal data we need from you to ensure the conclusion of the contract for the provision of our goods.

These are mainly billing data: **name, surname, address, phone number, e-mail**.

**For what reason?** We need to process personal data to fulfill our obligations arising from the contract – delivery of goods. Using the contact details, we will also communicate with you regarding the status of your order, or regarding complaints or your questions. We will further process personal data to fulfill our obligations arising from generally binding legal regulations (mainly for accounting and tax purposes, or for handling complaints and others).

**On what legal basis do we process personal data?** This is processing based on **Article 6(1)(b) GDPR** – performance of a contract and **Article 6(1)(c) GDPR** – fulfillment of our legal obligation. If you do not provide us with these personal data, we will not be able to conclude a contract with you for the delivery of our goods or provision of our services.

**How long will we process the personal data?** During the delivery of goods or provision of services and then for **10 years** from the last provision of such services or delivery of goods.

### **C. Newsletter (commercial communication)**

If you have purchased goods from us and at the same time have not explicitly refused the sending of marketing communications, we will use your e-mail address to send our marketing communications.

**On what legal basis?** This is processing based on **Article 6(1)(f) GDPR** – our legitimate interests, which are marketing communication targeted at our customers.

**How long will we process the personal data?** **10 years** from your last purchase. If you no longer wish to receive our marketing communications, you can unsubscribe at any time via e-mail or you can contact us at: **info@gauchitto.sk**.

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## **II.**

### **Who gets to the data?**

Your personal data remains with us. Nevertheless, some companies or other persons work for us who have access to your personal data because they help us with the operation of our e-shop.

#### **These are:**

- operator of the e-shop platform **Shoptet** (company **Shoptet a.s.**, with its registered office at Dvořeckého 628/8, Břevnov, 169 00, Prague 6, Czech Republic, ID: 289 35 675, registered at the Municipal Court in Prague, Section B, Insert 25395).

- companies involved in the shipment of goods **cargo-partner SR, s.r.o.**, Kopčianska 92, Bratislava - Petržalka 851 01, ID No. (IČO): 31 358 152, registered in the Commercial Register of the Municipal Court Bratislava III, Section Sro, Insert 5741/B.

- companies involved in the processing of payments **Shoptet, a.s.**, **Tatra banka, a.s.**, Hodžovo námestie 3, 811 06 Bratislava 1, ID No. (IČO): 00 686 930, Commercial Register of the Municipal Court Bratislava III, Section Sa, Insert 71/B.

- e-mailing service provider **Shoptet, a.s.**

- entity managing accounting **Gauchitto, s. r. o.**

We process personal data only within the territory of the European Union.

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### **III.**

#### **What else you should know**

- We do not have a designated Data Protection Officer in our company.

No decision-making based on automated processing or profiling occurs in our company.

If you have questions regarding personal data, contact us at the e-mail address **info@gauchitto.sk** or call **+421 914 354 038**.

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### **IV.**

#### **Use of Cookies**

Cookies are text files containing small amounts of information that are downloaded to your device when you visit our website. Cookies are subsequently sent back to the website or another website that recognizes them upon each subsequent visit. Cookies perform various tasks, such as enabling efficient navigation between websites, remembering your preferences, and overall improving the user experience. They can also ensure that online advertisements are better tailored to you and your interests.

We use the following cookies on the website:

**Necessary cookies:** required for the operation of the website, enabling, for example, logging into secure parts of the site and other basic site functionalities. This category of cookies cannot be disabled.

**Analytical/statistical cookies:** allow us, for example, to recognize and determine the number of visitors and track how our visitors use the website. They help us improve the way the site works, for example, by allowing users to easily find what they are looking for. We run these files only with your prior consent.

**Advertising cookies:** used to track preferences and allow the display of advertising and other content that best matches your interest and online behavior. We run these files only with your prior consent.

Please note that third parties (including, for example, external service providers) may also use cookies and/or access data collected by cookies on the website.

**Cookies used:**

<b>Technical Name</b>	<b>Publisher</b>	<b>Purpose and description of cookies</b>	<b>Duration</b>
<b>P_SID</b>	Shoptet	Ensures the connection between the server and the user during a session (maintaining the cart, login).	Session (until the browser is closed)
<b>Language</b>	Shoptet	Stores the user's language preference on the page.	Permanent (usually 1 year)
<b>Currency</b>	Shoptet	Stores information about the selected currency in the e-shop.	Permanent (usually 1 year)
<b>CookiesConsent</b>	Shoptet	Stores information about whether and which categories of cookies the user has allowed in the cookie bar.	Permanent (usually 1 year)

- Further information about cookies and their current list can be found through individual internet browsers, most often in the Developer Tools item.

Consent can be expressed through a checkbox contained in the so-called cookie bar.

You can also subsequently reject cookies in your internet browser settings, or set the use of only some.

Further information on cookie management in individual browsers can be found at the following links:

- Internet Explorer - <https://support.microsoft.com/cs-cz/help/17442/windows-internet-explorer-delete-manage-cookies>

Google Chrome -

<https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=cs>

Firefox - <https://support.mozilla.org/cs/kb/povoleni-zakazani-cookies>

Safari - <https://support.apple.com/cs-cz/guide/safari/sfri11471/mac>

- Opera - <https://help.opera.com/cs/latest/security-and-privacy/>

Microsoft Edge - <https://docs.microsoft.com/cs-cz/sccm/compliance/deploy-use/browser-profiles>

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## **V. Your Rights in Connection with the Processing of Personal Data**

The GDPR gives you, among other things, the right to contact us and request information about what personal data of yours we process, to request access to this data and have it updated or corrected, or to request restriction of processing; you can request a copy of the processed personal data, request the erasure of personal data from us in certain situations, and in certain cases, you have the right to their portability. It is possible to object to processing based on legitimate interest.

If you believe that we are not handling the data correctly, you have the right to file a complaint with the supervisory authority, which in our jurisdiction is the **Office for Personal Data Protection of the Slovak Republic**, Park one building, Námestie 1. mája 18, 811 06 Bratislava, Slovak Republic, ID No. (IČO): 36 064 220, <https://dataprotection.gov.sk/sk/kontakt/>, tel. +421 2 32 31 32 14, e-mail: [statny.dozor@pdp.gov.sk](mailto:statny.dozor@pdp.gov.sk) or to turn to a court.

These policies are effective as of January 1, 2026.